

# Rightmove's Place on the Plane Giveaway Terms and Conditions

#### **The Prize**

Rightmove is offering current customers the chance to win a holiday to see Ant and Dec's Saturday Night Takeaway, live finale from Universal Orlando Resort ("Resort"), in Florida on the 8<sup>th</sup> April 2023. The prize will include return flights for the winner and three guests to Orlando, Florida, USA from London Heathrow, flying with British Airways, in their World Traveller Plus (Economy Plus) cabin on April 3<sup>rd</sup> April, returning on April 9<sup>th</sup> (landing in the UK on April 10<sup>th</sup>). The prize also includes 6 nights at Universal's Endless Summer Resort - Surfside Inn & Suites (3<sup>rd</sup> – 9<sup>th</sup> April 2023) as well as ground transfers between Orlando International Airport and your accommodation. You will also receive park to park access to Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay Water Theme Park as well as Early Park Admission to The Wizarding World of Harry Potter at Universal Studios Florida and Universal's Islands of Adventure. Finally, you will receive \$2,000 in Universal Orlando Resort gift cards (provided by ITV) to spend on shopping and dining at Universal Orlando Resort and tickets to an exclusive winner's event at Universal's Volcano Bay Water Theme Park "The Holiday" or "The Prize".

Prize elements will be provided by British Airways Holidays, Universal Orlando Resort, and ITV and are subject to their terms and conditions set out in Schedule 1 and Schedule 2. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the Prize are the responsibility of the winner.

#### **How to Enter**

The competition will run from 11:00 on 10<sup>th</sup> March 2023 (the "Opening Date") to 17:30 on 15<sup>th</sup> March 2023 (the "Closing Date") inclusive. All competition entries must be received by the Rightmove no later than 17:30 on the Closing Date. All competition entries received after the Closing Date are automatically disqualified.

To enter the competition:

(a) Customers are invited to enter the giveaway via direct email from Rightmove. Entrants will be directed to a secure landing page within the Rightmove Hub where they can fill out their details.

Please note the Rightmove will not accept responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind

## **Eligibility**

The competition is only open to current customers which include: members of a company that has an active Rightmove membership or a company that procures any other service from Rightmove that does not require an active Rightmove membership and anyone over the age of 18 and employed by a current customer at the time that the Prize draw is made. Please note that the winner is the individual that enters and not the organisation to which they belong. In entering the competition, you confirm that you are eligible to do so. Rightmove may require you to provide proof that you are eligible to enter the competition.



There is a limit of one entry to the competition per customer and/or eligible email address.

## **Winner**

One (1) winner will be decided at random and Rightmove will contact the winner personally as soon as practicable after the Announcement Date on 13<sup>th</sup> March 2023, using the email address provided with the competition entry.

Rightmove will publish or make available information that indicates that a valid award took place.

### Limitation of liability

Insofar as is permitted by law, Rightmove, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize except where it is caused by the negligence of Rightmove, its agents or distributors or that of their employees. Your statutory rights are not affected.

#### **Data Protection**

Rightmove will only process your personal information as set out in the Rightmove Privacy Policy <a href="https://www.rightmove.co.uk/this-site/privacy-policy.html">https://www.rightmove.co.uk/this-site/privacy-policy.html</a>. Rightmove will also share the winner's contact info with ITV, Universal and BAH in order for each party to fulfill the prize. Universal will process the winners information in accordance with Universal's privacy policy (Privacy Information Center | Universal Orlando Resort) and relevant US law.

#### **Intellectual Property Rights**

All competition entries and any accompanying material submitted to the Rightmove will become the property of the Rightmove on receipt and will not be returned.

#### General

If there is any reason to believe that there has been a breach of these terms and conditions, Rightmove may, at its sole discretion, reserve the right to exclude you from participating in the competition.

Rightmove reserves the right to hold void, suspend, cancel, or amend the Prize competition where it becomes necessary to do so.

These terms and conditions are governed by English law and any disputes will be conducted in the courts of England and Wales (except as otherwise provided in the terms and conditions in Schedule 1).

#### Schedule 1

**Prize Conditions** 

Please note that the winner will need a current and valid credit/debit card with sufficient available funds in order to check in at the Resort hotel for security deposit purposes.

It is the responsibility of the winner to ensure that they and their companion(s) are available to



travel between 3 April 2023 and 9 April 2023 to coincide with the recording of the Finale taking place at the Resort or the Prize will be forfeited. The winner must provide any relevant information in order to book the prize, including passport details and ESTA authorisation numbers, as soon as possible after winner confirmation, and no later than 31 March 2023.

Please note that travel dates, arrangements and reservations are subject to air travel, Universal's approval and other travel restrictions. Reservations are subject to availability.

In respect of the Flights, please note that:

- the seat selection is pre-allocated for the winner and their companion(s). The prize provider
  of the Flights will make every effort to ensure all members of a party are seated together,
  subject to availability and any operational constraints.
- o travel is permitted the specially scheduled Flight only.
- o neither Executive Club tier points or Avios points will be earned on the Flights.
- o the Flights are not eligible for upgrade.
- o British Airways times may be subject to change without notice.

If the winner elects to partake in any or all portions of the Prize with fewer than the allotted number of companion(s) or no companion, the Prize will be awarded to the winner and each participating companion and any remainder of the prize will be forfeited and shall not be subject to further or alternative compensation.

All elements of the Prize must be redeemed at the same time, and no changes will be permitted after confirmation of any redemption.

If the winner is between the ages of eighteen (18) and twenty-one (21), you must be accompanied by an adult of at least twenty-one (21) years of age in order to check into Resort hotel. Where any of the winner's companion(s) are aged under eighteen (18) years old, the companion must be the child or legal ward of the winner or one of the winner's companions who is over the age of 18.

It is the responsibility of the winner to:

- o ensure that they and their companion(s) hold a current and valid passport and any other relevant travel documentation required for travel to and entry to the United States of America including but not limited to making a timely application for receipt of ESTA (Electronic System for Travel Authorization) authorization under the Visa Waiver Program and any other documentations. Please note that travellers to the USA under the Visa Waiver Program must hold a passport with an integrated chip and that passports must be valid for travel with a minimum of six (6) months on the date of departure from the UK when taking up the trip;
- o organize and pay costs associated with obtaining visas for the travelling party;
- ensure that the travelling party is adequately insured including without limitation covering overseas medical costs;
- ensure that the travelling party adheres to the travel itinerary and other relevant safety instructions as set out by the prize provider of the Flights and the Universal Orlando Resort elements;



- o inform the prize provider of the Flights and Universal Orlando Resort elements of any wheelchair or similar access requirements for the winner and/or their companion(s) when taking up the prize, and to adhere to any applicable health and safety guidelines; and
- have the appropriate vaccinations/inoculations (including COVID-19 tests), and certificate of those vaccinations, required for admission into the United States of America (at the winner's and their companion(s)' own expense).

Rightmove advises the winner and their companion(s) to read, familiarise themselves and comply with the entry requirements set out at the following websites to ensure the winner and their companion(s) are able to travel to the USA: (i) <a href="https://www.gov.uk/foreign-travel-advice/usa/entry-requirements">https://www.gov.uk/foreign-travel-advice/usa/entry-requirements</a>; (ii) <a href="https://travel.state.gov/content/travel/en/us-visas.html">https://travel.state.gov/content/travel/en/us-visas.html</a>.

Please note that if the winner and/or any of their companion(s) have travelled to or have been in Iran, Iraq, Libya, North Korea, Somalia, Sudan, Syria and Yemen on or after 1 March 2011, such individuals are normally not eligible for a visa waiver under an ESTA and will need to apply for a visa. If the winner and/or any of their companion(s) have travelled to or have been in Cuba, the winner and/or any of their companion(s) may not be eligible for an ESTA visa waiver and may need to apply for a US visa. Particular attention should be given to the US State Department website to determine which visa the winner and/or any of their companion(s) will need.

# In respect of the Universal Orlando Resort elements of the prize, the following additional terms and conditions apply:

Please note that only those aged 8 (eight) years or older will be admitted into the studio audience for the full duration of the recording of the Finale at the Resort. Anyone aged under 8 (eight) years old will be given access to a separate viewing area provided they are accompanied by someone aged 18 (eighteen) years old over who is part of the same child's travelling group (consisting of the winner and the other companion(s)).

Early Park Admission requires theme park admission and begins up to one (1) hour prior to regular scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando. Early Park Admission begins up to one (1) hour prior to regular scheduled park opening for Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply.

The total sum of the gift card prize may be split across multiple gift cards. The value of any monetary balance of the gift card may not be exchanged for cash equivalent or alternative. The gift card cannot be used to purchase vacation packages or additional gift cards and cannot be redeemed online. Use of the gift card is subject to the terms and conditions of the issuer, Universal Orlando Resort, which can be viewed at <a href="https://www.universalorlando.com/web/en/us/gift-cards/index.html">https://www.universalorlando.com/web/en/us/gift-cards/index.html</a> (see Gift Card FAQs).

In connection with any visit to the Resort, Universal's policies, US Centre for Disease Control guidelines, and the recommendations of health officials must be followed. In addition, the winner and their companion(s) should be aware of and comply with government guidelines regarding travel restrictions and mandatory quarantines before visiting any Universal destination.



All activities are undertaken at the winner's and their companion(s)' own risk. Universal standard venue terms and conditions apply and Universal may require the winner's and their companion(s) to sign a release.

The winner agrees, that Universal shall not be responsible for any cancellations, delays, diversions or substitutions, by performers or events that are included in the prize, if any, or by any air carriers or other transportation companies, hotels or other persons providing any travel or event related services or accommodations to passengers, including any changes in services or accommodations necessitated by same to the extent the same are beyond Universal's reasonable control. Nor shall Universal's be liable for any loss or damage to baggage or property, or for injury, illness or death, or for any damages or claims whatsoever arising from loss, negligence or delay due to the act, error or negligence of any person not in their employ.

The winner acknowledges and agree that: (a) any and all disputes, claims and causes of action against Universal arising out of or connected with the use of the prize elements being supplied by Universal for use in the United States shall be resolved individually, without resort to any form of class action, and by applying the laws of Florida, without regard to conflict of laws provisions therein, and shall solely and exclusively brought in federal or state courts within the County of Orange, State of Florida, USA; and (b) any and all claims, judgments and awards shall be limited to costs which are directly related to taking up the Prize and which are reasonably foreseeable at the time of taking up the prize, but in no event to include attorneys' fees.

In respect of the Flights element of the prize, the following additional terms and conditions apply:

The prize provider of the Flights may in its absolute discretion refuse to carry any passenger (including the winner and/or any of their companion(s)) if the winner or their companion(s) are not in possession of a valid ticket or necessary passport, visa or health certificate or other similar document for the Flight prior to its commencement.

The prize provider of the Flights may refuse to carry any passenger (including you and/or any of your Guest(s)), baggage, cargo or mail, if the prize provider of the Flights considers, in its absolute discretion, that such passenger, baggage, cargo or mail, represents a threat to the operational safety of the aircraft or its crew.

All incidental expenses are the winner's and their companion(s)' responsibility. If the winner and/or any of their companion(s) miss the Flight, or fail to take the outbound leg, the Flights element of the prize will be void and cancelled.

The Flight tickets cannot be sold, bartered or substituted. Once confirmed, name changes are not permitted.

Please note that any misuse of the Flights tickets will entitle the prize provider of the Flights to withdraw the prize and/or Flights tickets.

Each passenger (including the winner and their companion(s)) agrees to release the prize provider of the Flights from any liability whatsoever for any claims, costs, injuries, losses, or damages of any kind arising



out of or in connection with the use of the Flights tickets (except death or personal injury caused by the prize provider of the Flights' negligence, for fraud, or otherwise as prohibited by law).

The Flights are subject to the prize provider of the Flights' terms and conditions of carriage also which can be found here: https://www.britishairways.com/information/legal/conditions-of-carriage.

The prize is non-transferable, non-negotiable, non-refundable with no cash alternative unless otherwise agreed with the Promoter, the prize provider of the Flights and Universal.

The prize excludes ground transport to and from LHR and any other unspecified ground transportation, cost and/or arrangement of any visas, visa waivers (including United States ESTA) and vaccinations, surcharges, taxes, and fees other than airport taxes, insurance (including but not limited to medical insurance and travel insurance), meals and drinks, excursions, attractions, treatments, personal expenses (other than those specified above), car hire, phone calls, baggage (other than specified above), gratuities, incidentals, souvenirs, gasoline.

The winner and their companion(s) acknowledge that in the event that the Finale or any other element of the prize does not take place as specified for any reason, the Promoter does not accept responsibility in these circumstances and no alternative prize will be provided.

Please note that the winner may be required to sign a prize acceptance letter in order to take-up the prize.

**Prize provider of the tickets to the Finale and Gift Cards**: ITV Studios Limited, Itv White City, 201 Wood Lane, London W12 7RU

**Prize provider of the Flights**: British Airways Holidays Limited, Waterside Hbb3 PO BOX 365, Harmondsworth, West Drayton, UB7 0GB

**Prize Provider of the Universal Orlando Resort elements ("Universal")**: Universal City Development Partners, Limited doing business as Universal Orlando Resort

**Promoter**: Rightmove Group Limited, 2 Caldecotte Lake Business Park, Caldecotte Lake Drive, Caldecotte, Milton Keynes, MK7 8LE

#### Schedule 2

4 (four) return World Traveller Plus (premium economy) seats (the "Tickets") for you and your Guests on a specially chartered British Airways flight from London Heathrow Terminal 5 to Orlando International Airport, Florida currently scheduled to depart at 12:00 BST on 3 April 2023 with a specially chartered British Airways flight return leg from Orlando International Airport to London Heathrow Terminal 5 on 9 April 2023 at 17:35 EST (the "Flight")

The Flight and Tickets are subject to the following terms and conditions:



- 1. Standard baggage terms and conditions apply. An allowance of 2 x 23kg hold luggage per person and 2 pieces of hand luggage including 1 (one) hand bag up to 40 x 30 x 15cm (16 x 12 x 6in) and 1 (one) cabin bag up to 56 x 45 x 25cm (22 x 18 x 10in) which may need to go in the hold.
- 2. Seat selection is pre-allocated for each Winner and their Guests. Every effort will be made to ensure all members of a party are seated together, subject to availability and any operational constraints.
- 3. Travel is permitted on the specially scheduled Flight only.
- Neither Executive Club tier points or Avios points will be earned on these flights.
- 5. Transfers to/from the departure airport will not be provided.
- 6. The Tickets provided to you are not eligible for upgrade.
- 7. Access to B Lounge at Heathrow Terminal 5 ("Lounge") on 3 April 2023 is subject to availability on the day. Should access to the Lounge be unavailable, no substitute will be provided. Additionally, access to other lounges for either the outbound or return leg of the journey (or substituted journey, see point 12 below) are not available.
- 8. The Tickets are non-refundable, non-transferable and cannot be sold, bartered or substituted.
- 9. No cash alternative is available.
- 10. Following execution of this Agreement no further changes are permitted unless otherwise agreed. If a booking is cancelled no alternative tickets will be issued.
- 11. British Airways chartered flight times may be subject to change without notice.
- 12. In the event that the chartered British Airways flight programme or operations are suspended or cancelled, as such that Flights are not able to be provided for the specific dates of this Prize, the Supplier shall provide the Winner with replacement tickets for a future return flights for the equivalent duration from London Heathrow to Orlando International Airport. The cabin class and named Guests must remain the same. This Prize alternative must be used by 30 April 2024 (dates restrictions may apply) and is offered subject to availability. This replacement flight is non-transferable, non-refundable and there is no cash alternative.
- 13. All incidental expenses are the responsibility of the Winner. If you miss your Flight, or fail to take the outbound leg, the Prize flights will be void and cancelled. It is the responsibility of the Winner to organise any necessary visas, visa waivers (including the United States Electronic System for Travel Authorization (ESTA)) and passports required for travel. It is also the responsibility of the Winner and their Guests to ensure that they have the appropriate vaccinations/inoculations (including COVID-19 tests) required for admission into the United States, at their own expense.
- 14. Save for any airport taxes, the Tickets neither include the cost nor arrangement of any applicable passenger visas, visa waivers (including the United States Electronic System for Travel Authorization



- ESTA), surcharges, taxes, and fees which will be charged to and payable by you and each of your Guests. Such charges are subject to change.
- 15. Any misuse of the British Airways Tickets and/or Flight will entitle the British Airways to withdraw the Tickets and/or Flights.
- 16. The British Airways Tickets and/or Flight does not include insurance (including but not limited to medical insurance and travel insurance). It is your and your Guests responsibility to arrange whatever cover they need.
- 17. Each passenger (including you and your Guests) accepts the British Airways Tickets at his/her own risk
- 18. Each passenger (including you and your Guests) agrees to release British Airways Holidays from any liability whatsoever for any claims, costs, injuries, losses, or damages of any kind arising out of or in connection with the use of the Tickets (except death or personal injury caused by the British Airways Holidays negligence, for fraud, or otherwise as prohibited by law).
- 19. British Airways Terms and Conditions of Carriage also apply, which can be found here: https://www.britishairways.com/information/legal/conditions-of-carriage (the "Conditions of Carriage").